

This document is an extract from Contact the Elderly's brief for the external evaluation of their volunteer involving projects.  
Shown here with the kind permission of Contact the Elderly.

## **Volunteers**

We have around 4500 volunteers and it would be great to talk to the different kinds of volunteers (drivers/hosts/coordinators) and may have to look at different questions for the different roles (many volunteers do more than one role)

- Reasons why volunteers leave (if possible – we have however thought of introducing an exit interview when the volunteers leave)
- Number of years volunteers stay in group
- Level of involvement of volunteers (do they do other things than driving/hosting/coordinating like promoting CtE?)
- How do they rate the support from the RDO?
- How can this be improved?
- Need of training?
- Why people volunteer for CtE/Benefits
- What was your primary motivation for becoming a volunteer with Contact the Elderly?
- What would they like to see changed?
- What can we do better?
- Would they like to help us in other areas/recruiting own volunteers etc?
- Age
- Sex
- Location
- Occupation/Full Time/part Time/Retired/Student
- Area of Work
- Hobbies

- Other voluntary work
- Papers read
- Ethnic Background
- How heard of CtE